# Action Committee Metrics Working Group

## About the project

#### Collaborators:

- Saskatchewan through CREATE Justice
  - Brea Lowenberger, Director, CREATE Justice and Access to Justice Coordinator,
     College of Law, U of S
  - Janelle Anderson, Innovation and Legislation Division, Ministry of Justice,
     Saskatchewan
- Quebec through the Centre de Recherche en Droit Public at l'Université de Montréal
  - o Professor Pierre Noreau, Faculté de droit de l'Université de Montréal
  - Professor Moktar Lamari, Ecole nationale d'administration publique, Quebec,
     Quebec
- Ontario through the Canadian Forum for Civil Justice
  - Professor Trevor Farrow, Academic Director, Winkler Institute for Dispute Resolution, Chair, Canadian Forum on Civil Justice
- British Columbia through the UVic Access to Justice Center for Excellence
  - Professor M. Jerry McHale, QC, Director, UVic Access to Justice Centre for Excellence

The Action Committee Metrics Working Group's (the Working Group's) mandate is to work toward inter-jurisdictional cooperation and coordination in the development of justice metrics. National coordination is in service of the common goal of making a larger amount of useful data more readily available to empirical researchers in order to enhance the capacity of justice systems to empirically measure program performance and evaluate user outcomes.

### The purposes of national coordination include:

- to move toward enhanced data and performance measurement as efficiently and expeditiously as possible by pooling scarce resources and limiting duplication of work; and
- to harmonize data definitions, data points, software programs and so on, in order to,
  - o maximize the ease and viability of conducting cross-jurisdictional research; and
  - o better ensure that access research conducted in one jurisdiction will ultimately be useful and relevant in another.

This Working Group works under the sponsorship of the *Action Committee on Access to Justice in Civil and Family Matters* in the context of the *Roadmap for Change* recommendations 8.1 and 8.2:

- 8.1 Promote a national access to justice research and innovation agenda that is both aspirational and practical.
- 8.2 Develop metrics of success and systems of evaluation reliable and meaningful
  metrics and benchmarks need to be established across all levels of the system in order
  to evaluate the effects of reform measures.

Membership remains open to any jurisdiction wishing to participate. The Working Group operates on the basis that its activities are fully transparent to all jurisdictions. All useful information acquired and all work product generated will be shared.

## **Project news**

Project news for the Working Group will be distributed through the Access to Justice Research Network (AJRN) listserv. Sign up for the AJRN listserv by visiting https://ajrn.org/about/.